

Sharing Progress on Process Measures in Hospital QIPs

A brief guide on 2026/27 Quality Improvement Plan (QIP) progress report enhancements for hospitals

What has changed? Progress report enhancements: Starting in 2026/27, hospital teams will report on the progress of their change ideas and process measures against targets set in the previous year's workplans.

How is this different from previous years? In previous years, teams were asked to indicate whether change ideas were implemented. This year, we want to learn about process measures to understand what worked or did not work to support change ideas, as well as how Ontario Health programs could support teams.

Why the change? This change helps teams better connect their activities to overall indicator outcomes. By assessing and sharing the impact of change ideas, quality improvement teams can evaluate effectiveness and celebrate progress to boost motivation.

What will it look like? The editing window in the progress report has new columns for teams to report their progress on process measures (Figure 1).

Progress report fields	OVERALL PROGRESS ON CHANGE IDEAS FROM LAST YEAR'S QIP		PROGRESS ON PROCESS MEASURES FROM LAST YEAR'S QIP		PROVIDE DETAILS ON LESSONS LEARNED ?
	CHANGE IDEA(S)	OVERALL PROGRESS ON CHANGE IDEA	PROCESS MEASURE(S)	TARGET FOR PROCESS MEASURE(S)	PROGRESS ON PROCESS MEASURE
	Implement medical directives on patients that meet criteria for top 5 ED presentations.	<input type="radio"/> Implemented <input type="radio"/> Not Implemented <input type="radio"/> In Progress	# of monthly audits of top 5 ED presentations with medical directive used	12 audits/year for medical directive use in top 5 ED presentations	<div>▼</div> <div>Exceeded target</div> <div>Met target</div> <div>Improved but not met</div> <div>No improvement</div> <div>Unclear/Not Available</div>
Notes	Progress on change ideas Revised options: The options have been changed from Yes/No to implemented, not implemented or in progress		Targets for Process Measures: New: process measure targets are copied from the previous workplan		Progress on Process Measures: New: A drop-down menu is available to indicate progress compared to the target set.
	Provide details/Comments box: Revised prompts: There is a new prompt to welcome teams to add details about process measure targets (i.e., numerical progress).				

No change: change ideas and process measures will continue to be copied from the previous workplan

Figure 1: Screenshot of updated fields in the Navigator progress report and explanations of new or revised fields (overall progress on change idea, target for process measure, progress on process measure, and details on lessons learned).